

How to set up your BankMobile account to receive your refund:

New students receive an email from BankMobile containing instructions on how to set up their BankMobile account approximately six to eight weeks after the start of each semester. Check your MDCC student email account by going to <http://www.msdelta.edu> and selecting the Student Email link. Find your email from BankMobile and follow the instructions to set up your refund account.

If you don't know your MDCC student email address, you can log into your MyBanner account and click on the Personal Information Tab and select the option View E-mail Addresses. For more information on how to access your MDCC student email account, go to:

<http://www.msdelta.edu/how-to-log-in>

If you are not receiving email, your inbox may be full or you may have forwarded your MDCC student email to another email account. If your inbox is full, you will have to clean out your inbox before BankMobile can send another email with a new personal code to set up your account. If you have forwarded your MDCC email to another email account, you must un-forward your MDCC email. Contact Computer Services (662-246-6330) if you have trouble accessing your student email account. Once you are able to receive email, go to BankMobile's website – <http://www.refundselection.com> and click on the link – Need a Personal Code? to have a new personal code sent to your MDCC student email account.

NOTE: BankMobile will process **Fall PELL refunds before the end of October, Spring PELL refunds before the end of March, and Summer PELL refunds before the end of July.** You will receive email notification from BankMobile as soon as your refund is available. All institutional and other scholarship refunds will be processed later in the semester. If you are in late start classes, your refund will be processed later in the semester.